

QUICKSTART INSTALLATION SERVICE

IMPLEMENTATION JUMPSTART

Although we are confident you can get your Scale Computing Platform running smoothly on your own or with our included Remote Installation Service, we know you might want more. That is what our Quickstart Installation Service is all about—four premium services in one great package!

To get a jump start on your Scale Computing installation, this service provides you with assistance for every aspect of implementation, starting with the planning, prerequisites, and virtual and physical networking configurations (see the full Network Configuration Service for details), through system configuration, introductory system walkthrough, and post-installation workload migration (see the full Quickstart Migration Service for details). Also bundled in this package is the SC//Platform Overview to help ensure you have all the tools you need to set your business up for success!

What's Included?	Delivery	Details
<p>Networking</p> <p>Networking Planning Call</p> <ul style="list-style-type: none"> • Wiring network • Environmental check • Setup network for backplane <p>Networking Configuration Call (if applicable)</p> <ul style="list-style-type: none"> • Set up network for LAN and backplane • Remote configuration of 1GbE or 10 GbE switch(es)* • Configuration of switches to work within existing networking infrastructure including VLANs, Spanning, etc • Tree, logging, and other basic switch functions <p><i>*Setup of high availability networking for multiple switches, if applicable.</i></p>	Remote Call	<p>Language English Only</p> <p>Scheduling Monday-Friday 6AM-8PM EDST Language English Only</p>

What's Included?		Delivery	Details
<p>Installation</p> <p>Pre-Installation Call</p> <ul style="list-style-type: none"> • Pre-Install checklist • Environmental check <p>Installation Call</p> <ul style="list-style-type: none"> • Node(s) initialization • Cluster creation • Cluster registration • First time VM creation 		Remote Call	<p>Language English Only</p> <p>Scheduling Monday-Friday 6AM-8PM EDST Language English Only</p>
<p>SC//Platform Overview Follow-Up</p> <p>The SC//Platform Overview video will be provided after the Installation has been completed, and a 30-minute follow-up call is available for any remaining questions or concerns related to the training items listed below:</p> <ul style="list-style-type: none"> • User Interface walkthrough of SC//Platform • Replication basics • Compliance and security overview 		Remote Call	
<p>Quickstart Migration</p> <ul style="list-style-type: none"> • Initial discovery and migration planning • Installation of migration agents (source machine to be migrated and SC//HyperCore target machine) and the migration management console • Configuration of the migration job, overview of available options, and confirmation of initial data transfer • Questions regarding the Quickstart Migration process 		Remote Call	



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