DEPLOYMENT ASSESSMENT SERVICE

SOLUTION CONFIGURATION ASSESSMENT

The Deployment Assessment Service is designed for organizations with an existing Scale Computing Platform solution that want an assessment of the solution configuration and performance to identify potential areas of improvement or to prepare for the expansion of their infrastructure. The Scale Computing Engineer will connect remotely to your Scale Computing HyperCore clusters via the standard remote support connections to evaluate your clusters. Additional connectivity may be required to assess the associated cluster switches. Results of the assessment and recommendations for potential improvements are delivered upon completion. The Deployment Assessment Service is available for up to five clusters.

What's Included?	Delivery	Details
Pre-Evaluation • Pre-Evaluation call to discuss clusters to be reviewed, support tunnels opened, and dates/times the Services Technical Engineer is available to analyze the environment	Remote Call	Language: English Only
Cluster Configuration Review • Review network connectivity for common services. e.g. Remote Support, System Updates, Replication, SC//Fleet Manager • Cluster Health Check - review cluster configuration and logs for errors • Review overall cluster configuration options and settings	Remote Call	Scheduling: Monday-Friday 6AM-8PM EDST
Resource Utilization • Review cluster resource utilization (CPU, RAM, and Disk Utilization) • Review for resource oversubscription • Evaluate resources for n-1 node scenarios	Remote Call	

What's Included?	Delivery	Details
Network Configuration Review • Review configuration of switches used by HyperCore LAN and Backplane • Backplane network best practice evaluation • LAN network best practice evaluation • Document vLAN configuration for recommendations	Remote Call	Language: English Only
Results • Findings and recommendations for system changes with a Deployment Assessment review document	Remote Call	Scheduling: Monday-Friday 6AM-8PM EDST

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